Shri Shivaji Shikshan Prasarak Mandal's
Loknete Ramdas Patil Dhumal
Arts, Science and Commerce College, Rahuri

Criterion II – Teaching–Learning and Evaluation

Student Satisfaction Survey
(AY 2018-19)

Based on the guidelines of National Assessment and Accreditation Council (NAAC), the college has conducted the Student Satisfaction Survey (SSS) for the quality improvements. We prepared Google form of the SSS questionnaire (20 objective & 01 subjective) which is available in NAAC website and circulate its link among the students through student email-Id, whatsApp groups and appealed them to fill SSS questionnaires.

A total of 529 UG and PG students responded to the survey, 57.7% were female students and 43.3% were male students. Following is the graphical representation of ratings given on the different parameters assessed by the survey.

Survey Result Summary by using Pi Chart:

Questions   Responses **529**   Settings

529 responses

Accepting responses
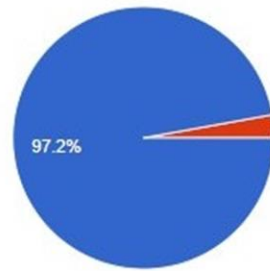
Summary   Question   Individual

Please confirm this is the first and only time you answer this survey (कृपया खात्री करा की तुम्ही या सर्वेक्षणाचे प्रथम आणि एकमेव उत्तर दिले आहे)   Copy
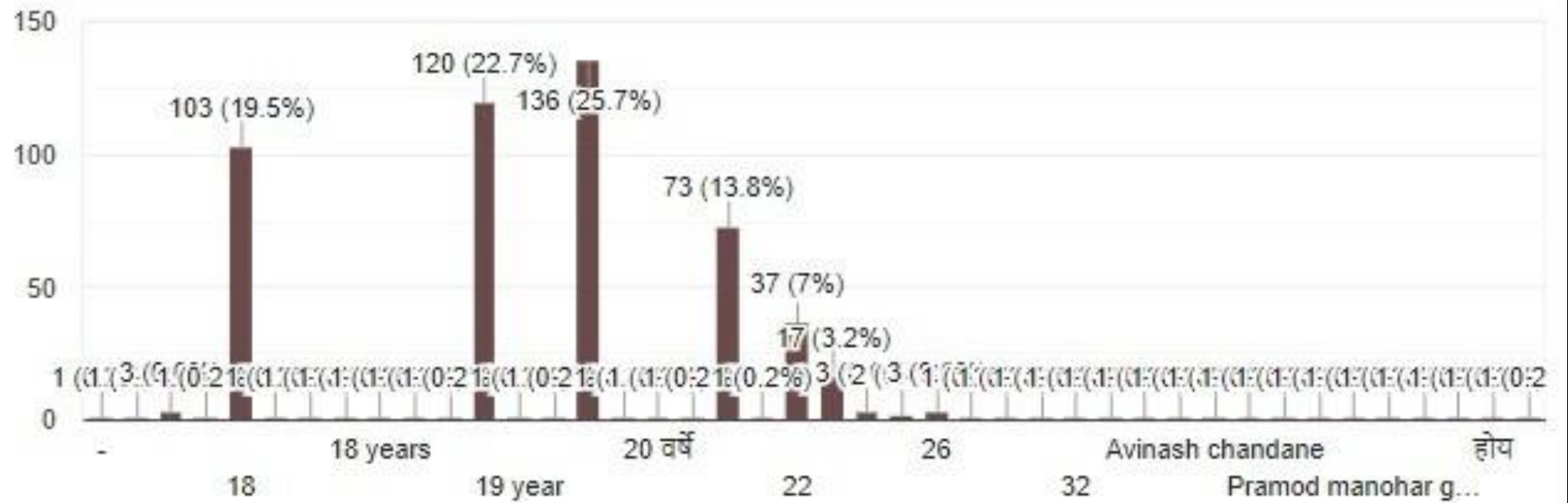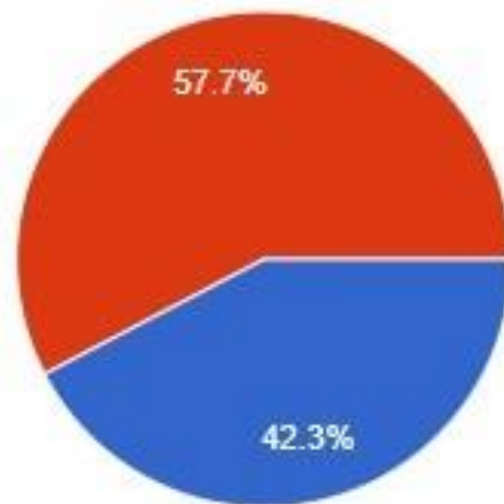
529 responses

- Yes/होय
- No/ नाही

97.2%

Age

529 responses

Value	Count
18	103 (19.5%)
19 year	120 (22.7%)
	136 (25.7%)
20 वर्षे	73 (13.8%)
22	37 (7%)
	17 (3.2%)

X-axis labels: -, 18, 18 years, 19 year, 20 वर्षे, 22, 26, 32, Avinash chandane, Pramod manohar g…, होय
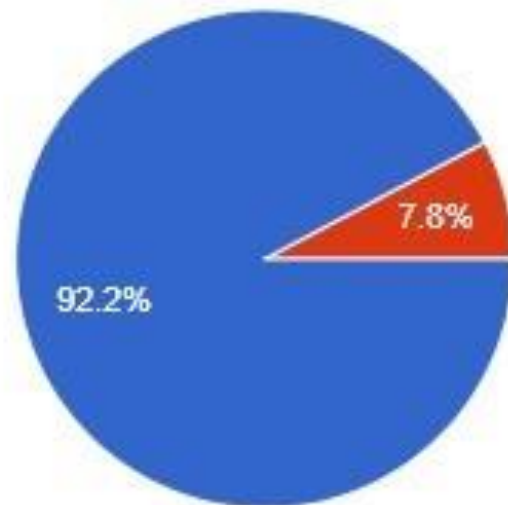
Gender:

529 responses

- Male — 42.3%
- Female — 57.7%
- Transgender

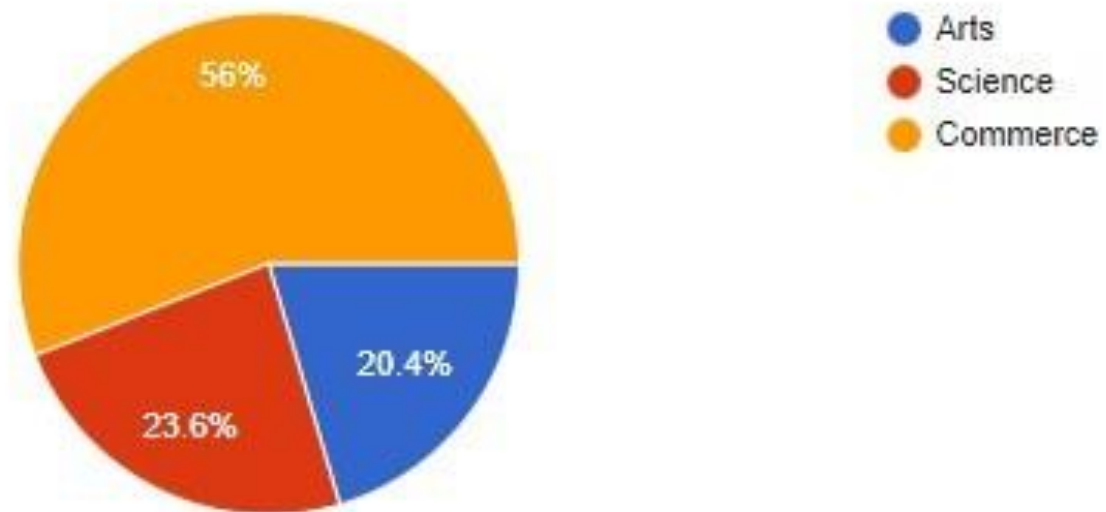## What degree program are you pursuing now?

529 responses

- ● Bachelor's- BA/BCom/BSc/BBA(CA)/ BSc(Comp. Sci.)
- ● Master's - MA/MCom/Msc.

92.2%

7.8%

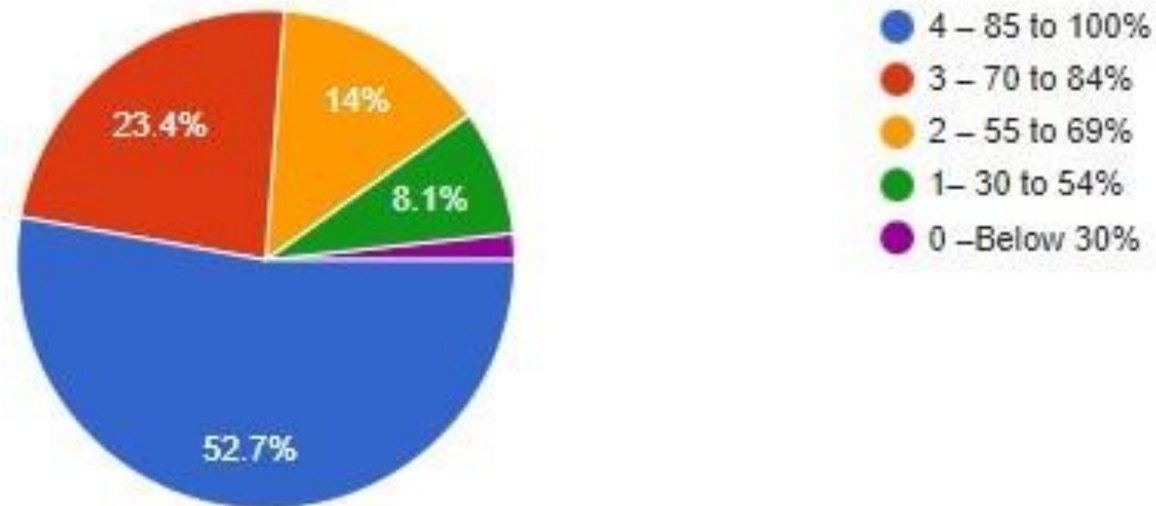What subject area are you currently pursuing?

529 responses

- Arts
- Science
- Commerce

56%

20.4%

23.6%

1. How much of the syllabus was covered in the class?

Copy

529 responses

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%

2. How well did the teachers prepare for the classes?

529 responses
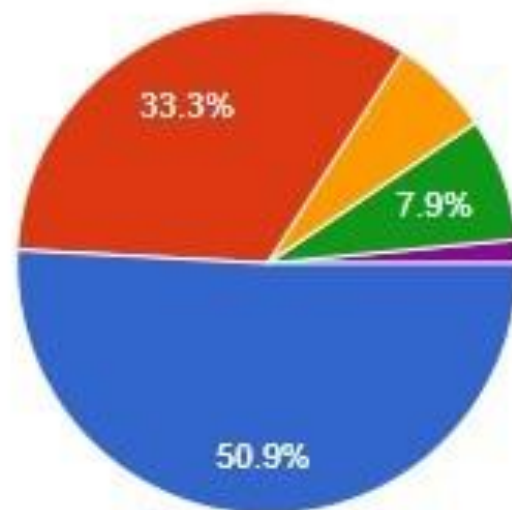
Pie chart data:
- 4 – Thoroughly: 50.9%
- 3 – Satisfactorily: 33.3%
- 2 – Poorly
- 1 – Indifferently: 7.9%
- 0 – Won't teach at all

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3. How well were the teachers able to communicate?
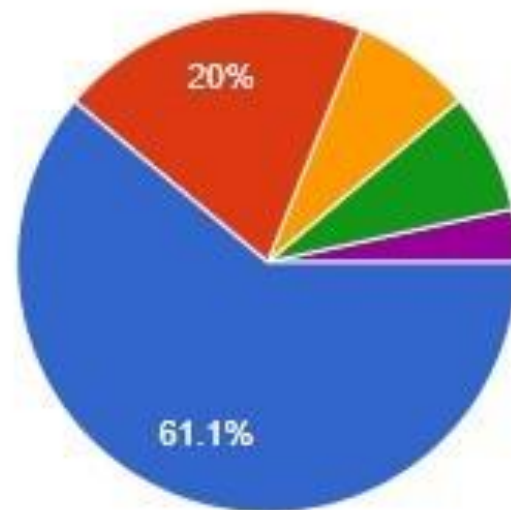
529 responses

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

4.The teacher's approach to teaching can best be described as

529 responses

Legend:
- 4– Excellent
- 3 – Very good
- 2 – Good
- 1 – Fair
- 0– Poor

Pie chart values: 52.2%, 25.9%, 14.6%
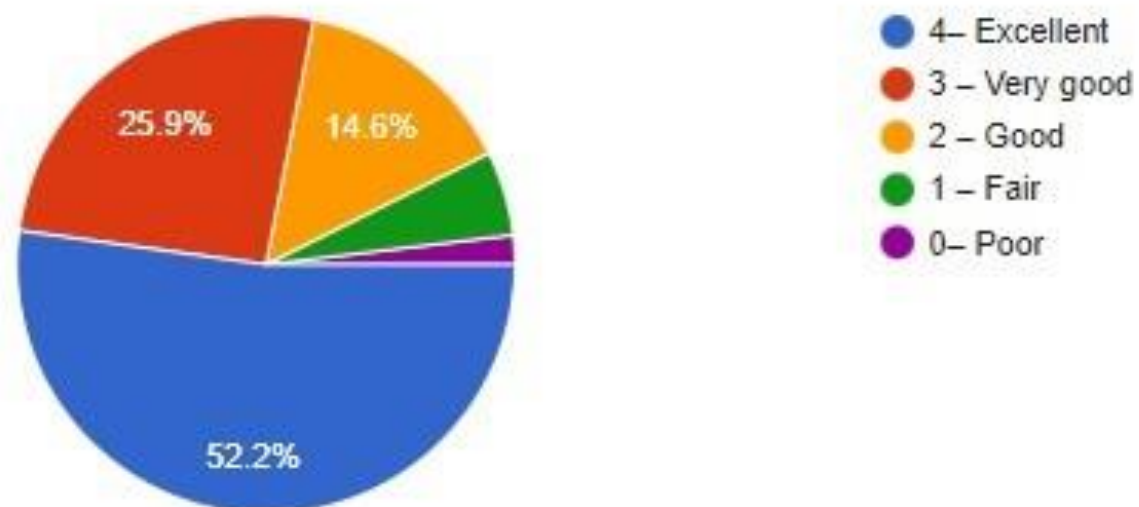
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5.Fairness of the internal evaluation process by the teachers.

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529 responses

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

19.5%

63.7%
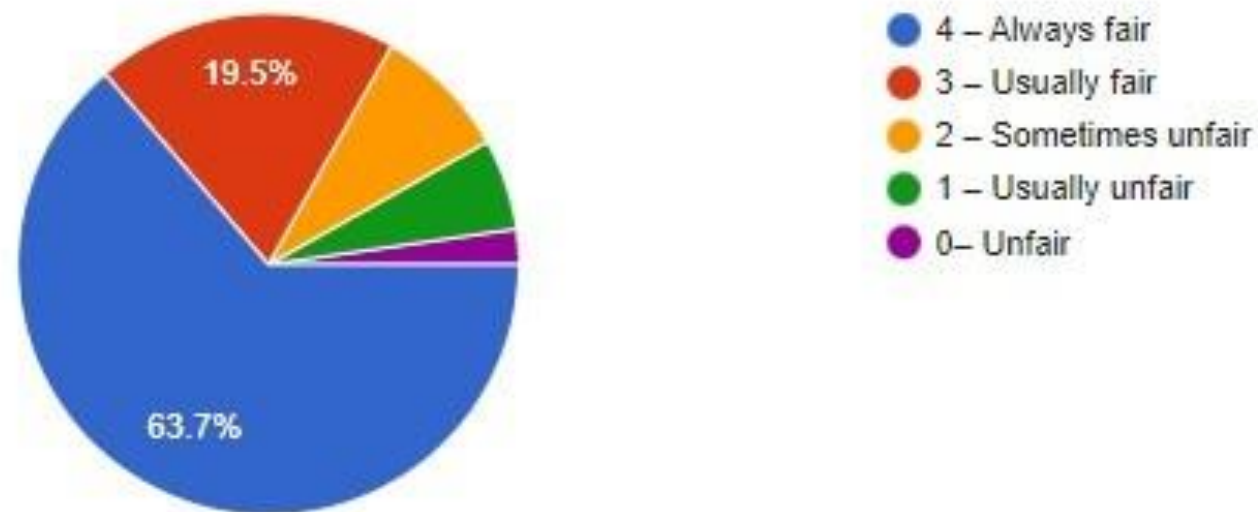
6. Was your performance in assignments discussed with you?

529 responses

Legend:
- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Pie chart values: 69.8%, 14.7%, 7%

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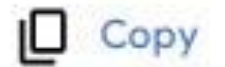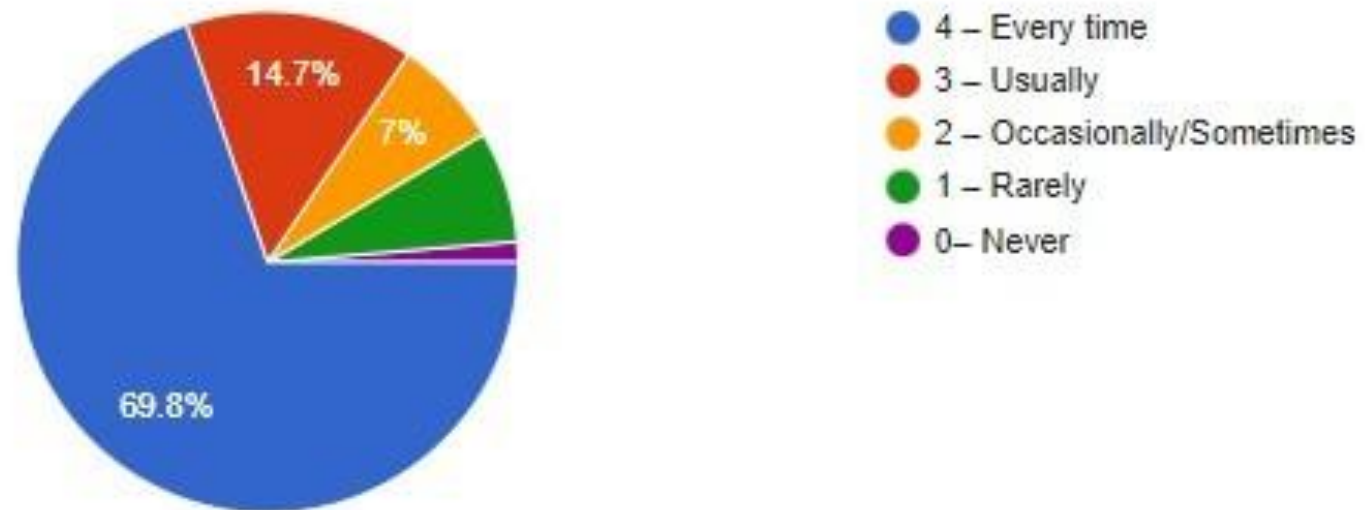
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

529 responses
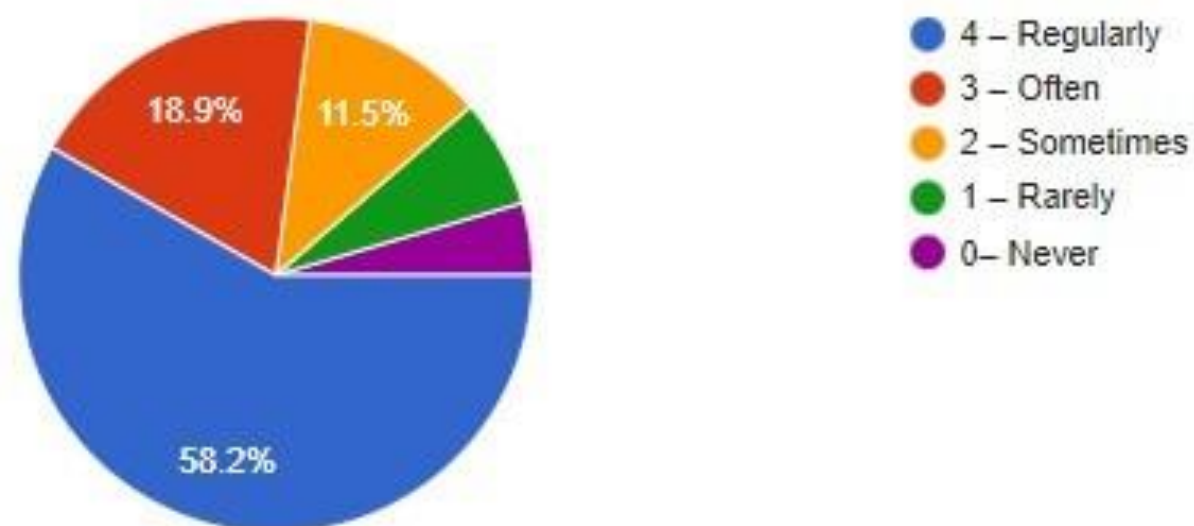
Legend:
- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0– Never

Pie chart values: 58.2%, 18.9%, 11.5%

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

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529 responses

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all

35%

9.1%

47.3%

9. The institution provides multiple opportunities to learn and grow

529 responses

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

29.9%
10%
6%
52.2%
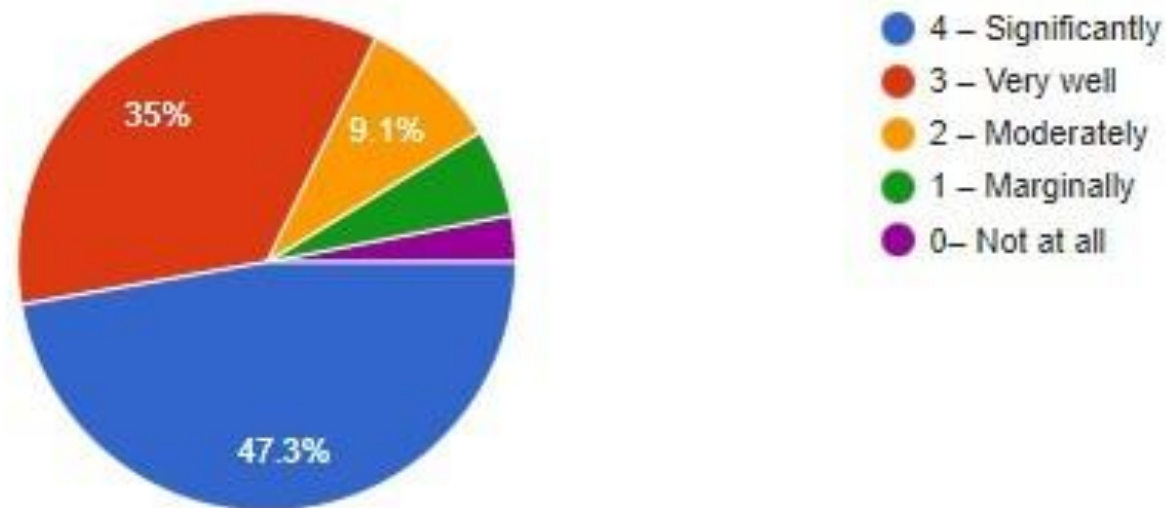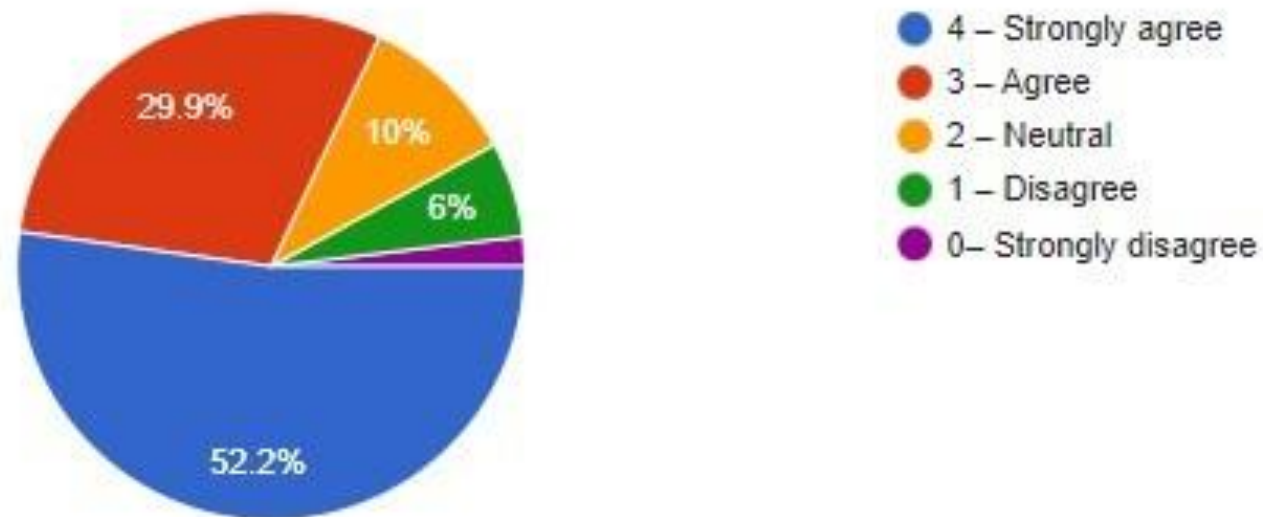
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

529 responses
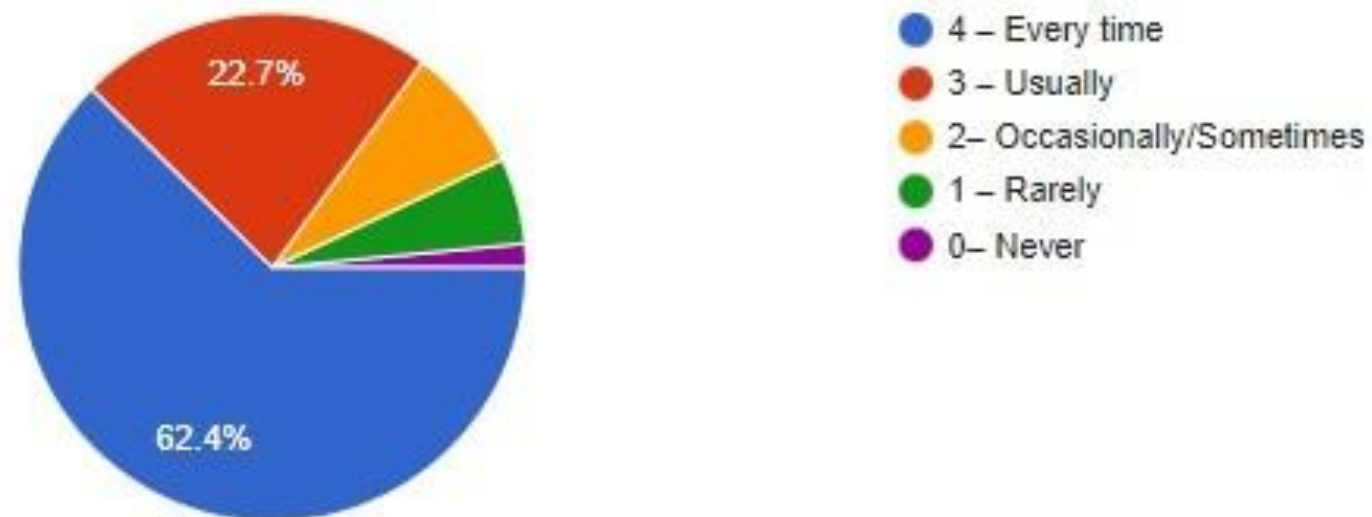
- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

22.7%

62.4%

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11. Your mentor does a necessary follow-up with an assigned task to you.

529 responses

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

23.6%

63.1%

12. The teachers illustrate the concepts through examples and applications.

529 responses

- 4 – Every time
- 3 – Usually
- 2– Occasionally/Sometimes
- 1 – Rarely
- 0– Never

20.2%

64.8%

13. The teachers identify your strengths and encourage you with providing right level of challenges.

529 responses

- ● 4 – Fully
- ● 3 – Reasonably
- ● 2 – Partially
- ● 1 – Slightly
- ● 0– Unable to

23.6%

60.5%
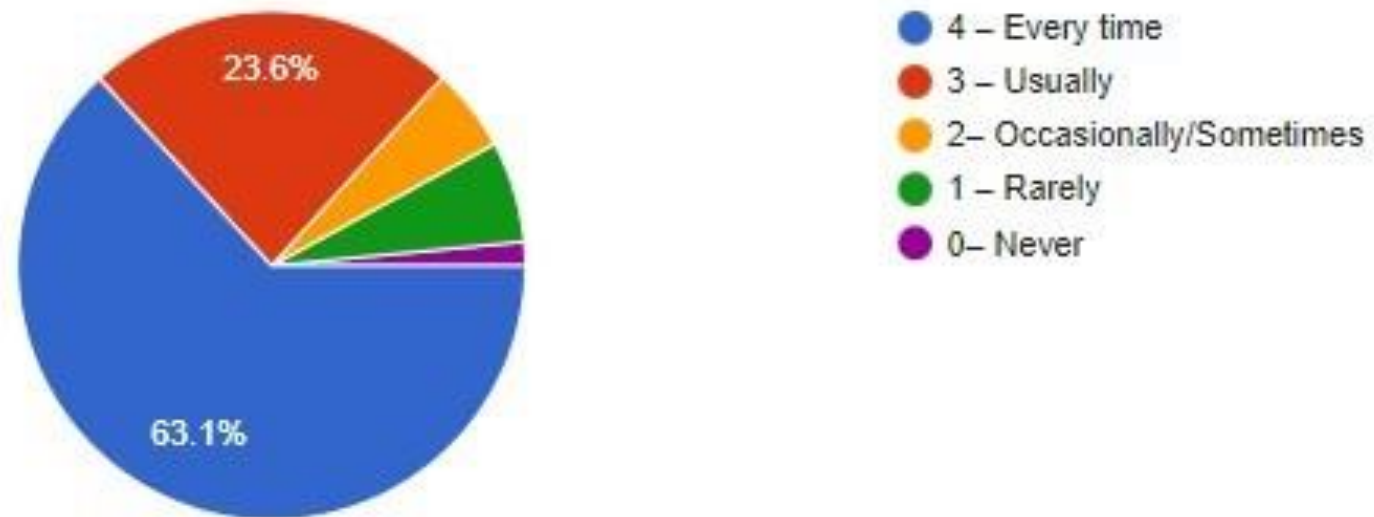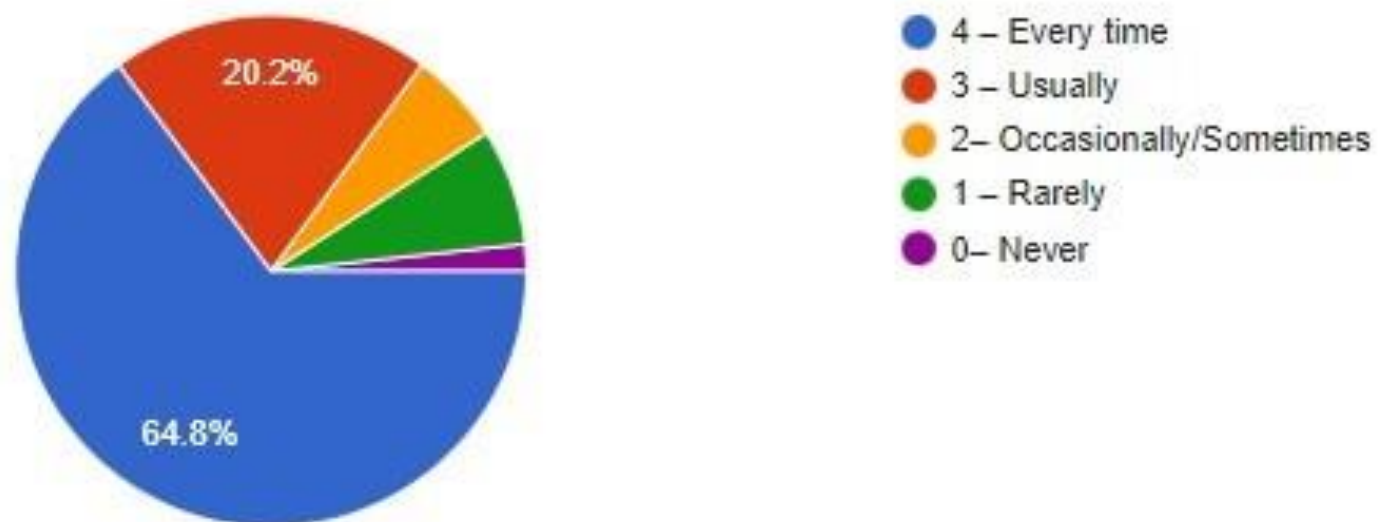
14. Teachers are able to identify your weaknesses and help you to overcome them.

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529 responses

- ● 4 – Every time
- ● 3 – Usually
- ● 2 – Occasionally/Sometimes
- ● 1 – Rarely
- ● 0 – Never

Pie chart values: 63.9%, 20%, 7%, 7%

15. The institution makes effort to engage students in the monitoring, review and continuousquality improvement of the teaching learning process.

529 responses

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

32.1%

50.9%

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

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529 responses
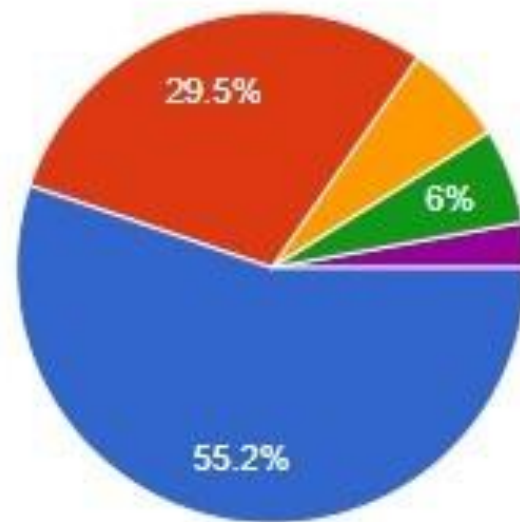
- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

24.6%

58.2%

17. Teachers encourage you to participate in extracurricular activities.

529 responses

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- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

29.5%

6%

55.2%

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

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529 responses

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

20.2%

2 – Some what
49 (9.3%)

60.9%

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Copy

529 responses

Legend:
- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

Pie chart values:
- 43.5%
- 3 – 70 – 89% : 139 (26.3%)
- 13.6%
- 8.7%
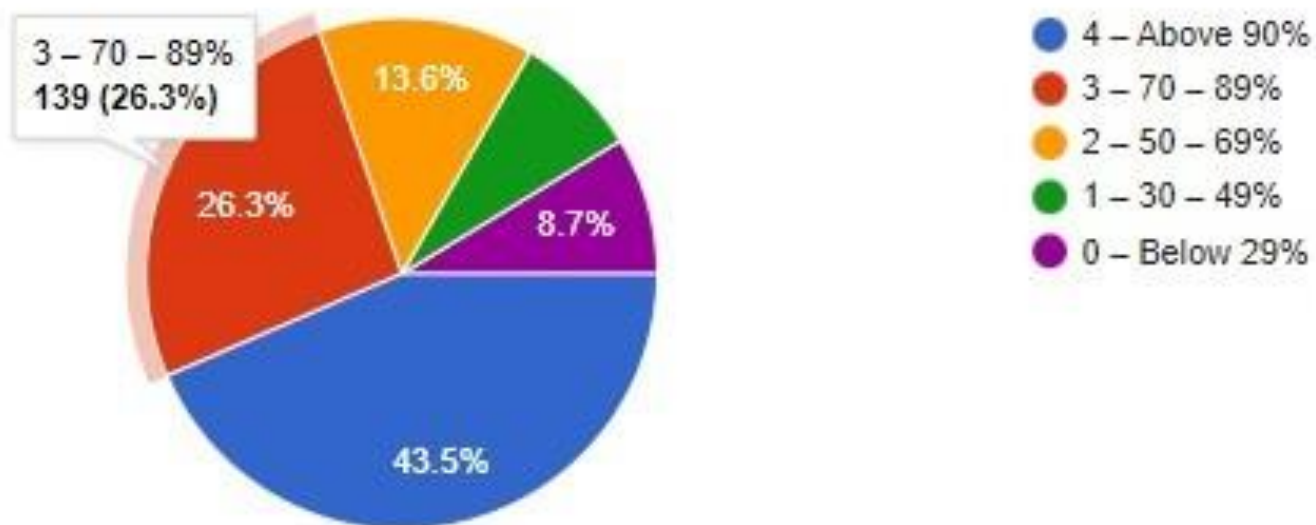
20. The overall quality of teaching-learning process in your institute is very good.

529 responses

Legend:
- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Pie chart values: 54.6%, 28.2%, 7%
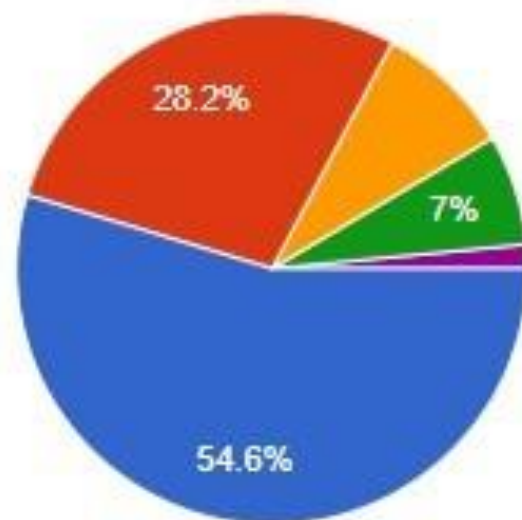
21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.(तुमच्या संस्थेतील एकूण अध्यापन शिकण्याचा अनुभव सुधारण्यासाठी तीन निरीक्षणे/सूचना द्या.) सूचना मराठीत दिल्या तरी चालेल.

529 responses

1.Accelerate training

and placement cell activities in the college and arrange campus interviews of companies. 2. Start online skills and

employability based courses in the college.

3. Teachers should encourage

research culture amongst students. 4. No Suggestion, satisfied.

5. Excellent college.

1.Accelerate training and placement cell activities in the college and arrange campus interviews of companies.
2. Start online skills and employability based courses in the college.
3. Excellent college.

Excellent college

Student Satisfaction Survey Analysis in table format:

Sr. No.	SSS Question	Opinions of Responses in Percentage (%)					% of opinions (3&4)
		4	**3**	**2**	**1**	**0**	
1	How much of the syllabus was covered in the class?	85-100 %	70-84 %	55-69%	30-54%	Below 30%	
		57.7	24.4	14	8.1	1.8	76.1
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	
		50.9	33.3	6.8	7.9	1.1	84.2
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor	
		61.1	20	8.5	9.5	0.9	81.1
4	The teacher's approach to teaching can best be described as	Excellent	Very good	Good	Fair	Poor	
		52.2	25.9	14.6	7	0.3	78.1
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair	
		63.7	19.5	10.2	5.9	0.7	83.2
6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	
		69.8	14.7	7	6.8	1.7	84.5
7	The institute takes active	Regularly	Often	Sometimes	Rarely	Never	

	interest in promoting internship, student exchange, field visit opportunities for students	58.2	18.9	11.5	8.9	2.5
						77.1
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginaly	Not at all
		47.3	35	9.1	7.6	1
						82.3
9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		52.2	29.9	10	6	1.9
						82.1
10	Teachers inform you about your expected competencies, course outcomes and Programme Outcomes.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		62.4	22.7	8.2	5.6	1.1
						85.1
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Sometimes/ Occasionally	Usually	Rarely	don't have a mentor
		63.1	23.6	6.2	6.8	0.3
						86.7
12	The teachers illustrate the concepts through examples and applications.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		64.8	20.2	6.9	7.2	0.9
						85
13	The teachers identify your strengths and encourage you with providing right level of Challenges.	Fully	Reasonably	Partially	Slightly	Unable to
		60.5	23.6	7.1	6.9	1.9
						84.1

14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	
		63.9	20	7	7	2.1	83.9
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	
		50.9	32.1	9.1	7.2	0.7	83
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	Moderate	Somewhat	Very little	Not at all	
		58.2	24.6	14	3.2	0	82.8
17	Teachers encourage you to participate in extracurricular activities.	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	
		55.2	29.5	5.9	6	3.4	84.7
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent	Moderate	Some what	Very little	Not at al	
		60.9	20.2	15.1	3.8	0	81.1

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%	
		43.5	26.3	13.6	8.7	7.9	69.8
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	
		54.6	28.2	7	6.2	4	82.8
						Average % of opinions (3&4)	**82.635**

Higher percentage of students are satisfied with overall quality of teaching learning process in our college. The college and IQAC cell has taken this feedback and students suggestions positively. The college will definitely take positive steps to resolve student's issues in the next academic year.

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%	
		43.5	26.3	13.6	8.7	7.9	69.8
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	
		54.6	28.2	7	6.2	4	82.8
						Average % of opinions (3&4)	**82.635**

Higher percentage of students are satisfied with overall quality of teaching learning process in our college. The college and IQAC cell has taken this feedback and students suggestions positively. The college will definitely take positive steps to resolve student's issues in the next academic year.

Internal Quality Assurance Cell
Coordinator

Principal
Arts, Science & Commerce Colleg.
Rahuri, Tal. Rahuri, Dist. A' nagar